

# Taking Stock of Inventory Management

## INDUSTRY

Retail

## CONCORD CAPABILITY

Data Experience



## Project Overview

Inaccurate inventory management can cause a myriad of issues for retailers— product shortages, purchasing wrong or too much inventory, or, worse yet, losing a customer. All of these issues ultimately cost money. When margins are thin and competition is tough, there's no room for inefficiency.

Our large retail chain client needed a replacement for their handheld RF scanner devices as they reached end of life and vendor support. Concord stepped in to create a native mobile application solution to perform all of their inventory management functions, including item lookup, item picklist, and retail signage and label creation.

## Results

Concord succeeded in modernizing the inventory management process for our retail client and enhanced customer service performance by providing more and better information to store associates. Our end-to-end solution included the following services:

- > Information architecture design
- > Wireframes and visual design iterations
- > Development of native Android application
- > Web services built in Java Spring
- > Successful deployment and roll out to over 100 retail locations



**CONCORD**

509 2nd Avenue South | Hopkins, MN 55343 | 952.241.1090 | [concordusa.com](http://concordusa.com)